



GSA Federal Technology Service



Conference Agenda

Monday, June 28, 2004

6:00 PM - 8:00 PM

Registration
Welcome Reception
Gold Room, Floor 2

Tuesday, June 29, 2004

7:15 AM - 8:30 AM

Registration
International Ballroom, Floor 2

7:30 AM - 8:30 AM

Breakfast Buffet
Gold Room, Floor 2

8:30 AM - 9:00 AM

General Session
International Ballroom, Floor 2
Welcome, Masters of Ceremony
Virginia Mueller & David Chandler
FTS Great Lakes Region
Honor Guard
Air Force R.O.T.C. Detachment 195 Honor Guard
The Star-Spangled Banner
Danery Barraza, Singer
James Handley
GSA Great Lakes Regional Administrator
William Griessel
FTS Assistant Regional Administrator

Tuesday, June 29, 2004 (continued)

9:00 AM – 9:30 AM	"FTS....Looking Forward" Sandra Bates FTS Commissioner
9:30 AM – 9:45 AM	Customer Award Presentations
9:45 AM – 10:30 AM	"Breakthrough Technology" William Koff CSC
10:30 AM – 11:00 AM	Networking Break
11:00 AM – 11:15 AM	Customer Award Presentations
11:15 AM – 12:00 NOON	"Networx" John C. Johnson FTS Assistant Commissioner
12 NOON – 1:30 PM	Lunch "Funny Business" Luncheon Speaker Bob Hirschfeld <i>International Ballroom, Floor 2</i>
1:30 PM – 1:45 PM	Customer Award Presentations
1:45 PM – 2:15 PM	"Professional Services" Thomas Brady FTS Assistant Commissioner
2:15 PM – 2:30 PM	Customer Award Presentations
2:30 PM – 3:15 PM	"Where We're Going, Air Mobility Command Communications & Information" Robert Kruchten Technical Director U.S. Air Force - Scott Air Force Base
3:15 PM – 3:45 PM	Networking Break
3:45 PM – 4:00 PM	Customer Award Presentations
4:00 PM – 4:45 PM	"Knowledge Management Transforms Organizations" Drake Winters SR. Vice President of Information Services Universal Access, Inc.
4:45 PM – 5:00 PM	Announcements Adjourn for the day

Wednesday, June 30, 2004

7:15 AM – 8:30 AM

Registration

International Ballroom, Floor 2

7:30 AM – 8:30 AM

Breakfast Buffet

Gold Room, Floor 2

8:30 AM – 8:45 AM

General Session

Announcements

Masters of Ceremony

Virginia Mueller & David Chandler

FTS Great Lakes Region

8:45 AM – 9:00 AM

Customer Award Presentations

9:00 AM – 9:30 AM

"Network Services"

Margaret Binns

FTS Assistant Commissioner

9:30 AM – 9:45 AM

Customer Award Presentations

9:45 AM – 10:30 AM

"The Learning Organization"

Randy Adkins

Program Manager, Air Force Knowledge Now Program

U.S. Air Force - Wright Patterson Air Force Base

10:30 AM – 11:00 AM

Networking Break

11:00 AM – 11:15 AM

Customer Award Presentations

11:15 AM – 12:00 NOON

"Biometrics 101"

Herbert Ohliger

Senior Information Assurance System Specialist

Department of Defense Biometrics Fusion Center

12:00 NOON – 1:30 PM

Luncheon

Gold Room, Floor 2

1:30 PM – 2:15 PM

"Priority Communications Capabilities for National Security and Emergency Preparedness"

Edward "Ted" Phoenix

Director of Priority Communications Outreach for

DHS/National Communications Systems, SAIC

2:15 PM – 3:00 PM

FTS Assistant Regional Administrator Panel Discussion

Marcella Banks

Greater Southwest Region 7

Ann Gladys

Pacific Rim Region 9

Randall Witty

Southeast Sunbelt Region 4

Audience Q & A

3:00 PM – 3:15 PM

Conference Wrap-Up